COMMONLY
USED PROCESS
MAPPING
SYMBOLS



## **TOPIC: COMMONLY USED PROCESS MAPPING SYMBOLS**

SYMBOL	DESCRIPTION & USAGE
Terminal Activity	Indicates where the process starts and stops
Activity	<ul> <li>Describes the actual work task that occurs at that point in the process</li> <li>It generally is best to include only one task in each activity symbol</li> </ul>
Decision	<ul> <li>Displays a question that has several optional answers/flows that lead away from the diamond</li> <li>Answers can be simple "Yes"or "No" or specifically described choices</li> <li>Answers are labeled on connector lines</li> </ul>
Connector	Connects any two steps and shows the path or direction of the process

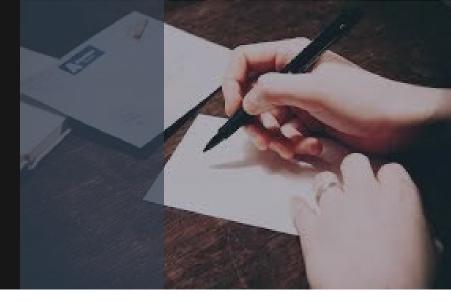
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SYMBOL	DESCRIPTION & USAGE
Delay	<ul> <li>Identifies when the process comes to a temporary halt</li> <li>Also identifies what has to happen before the process resumes</li> </ul>
Document	Indicates that a written document is prepared or used at that step of the process; the name of the document appears in the symbol
Database	Shows that a database is associated with this step
Storage	Indicates when something goes into storage for some period of time; it contains a brief description of what is stored and for how long

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Predefined Process	Indicates a pre-defined process	